



Important Information regarding your Endeavor Communications Email

The current email platform is scheduled to be retired on July 30, 2015. Google has decided to no longer provide email services to any internet providers (ISP's) such as Endeavor Communications. On Thursday, July 30, 2015, a new email platform will be available to all Endeavor Communications members.

Our goal is to continue to provide you with the highest quality of services you are accustomed to. While the new email will have a brand new look and feel, be assured you will have the access you need to check your email anytime – anywhere that enables you to stay productive.

Please take this time to review what Google services you are currently utilizing as the new email platform includes only traditional email and related services as described below:

- Webmail interface, POP & IMAP Services
- 16 GB Total Mail and File Storage
- Calendar/Contact Services

Please note all other Google App features will no longer be available with this email account effective July 30, 2015. However no emails will be lost. Endeavor will transfer your current emails to your new email platform. You will also continue to have the same email address.

Look for more information in future emails with details on this transition and what action you will need to take. We will have a community class on July 30 from 2pm-3pm as well as 4pm-5pm. Please RSVP to Sarah at strammell@weEndeavor.com or call 1.800.922.6677 if you would like to attend.

We are confident you will enjoy your new email service. Thank you for being a valued member.

Sincerely,

Your Endeavor Communications Team

Email Conversion FAQ

Why did we switch to a new provider?

Google has decided to no longer provide email services to any internet providers (ISP's) such as Endeavor Communications.

Will my email address change?

No, your email addresses will stay the same (i.e. yourname@iendeavor.com or yourname@ccrtc.com).

What will I have to do?

The settings on your PC and mobile devices will need to be changed to direct mail to the new email server.

How do I configure e-mail on my mobile device (iPad, iPhone, etc.)

As we get closer to the conversion date, specific information will be placed on Endeavor's Web Site (www.weEndeavor.com) explaining the steps to set email on mobile devices.

What web browsers can I use with the new platform?

Google Chrome
Internet Explorer
Mozilla Firefox
Apple Safari

Can I use an email client such as Outlook Express or Thunderbird to read my email?

Absolutely! Endeavor will post instructions on our web site explaining how to set up your PC using Outlook Express or Thunderbird.

Will we still have spam and virus filtering?

Yes, both will be supported on the new product.

Will all services tied to Google App's suite be supported on the new platform?

No, the only service supported is email. Google has a takeout tool that will be provided to migrate services out of the Google application. This will be placed on Endeavors web site as we move forward with the conversion.