

# Preferred Carrier Freeze Authorization

(Must be signed by person responsible for the Endeavor Communications account)

I hereby request and authorize Endeavor Communications to freeze the Preferred Carrier on my account on each of the following services as of this date. I understand I will not be able to change my carrier selection unless I lift the freeze. I understand there is not a charge to initiate and terminate this service, and that there will be a charge to change carriers.

Local Telephone Service \_\_\_\_\_  
(signature)

IntraLATA Toll Service \_\_\_\_\_  
(signature)

InterLATA Toll Service \_\_\_\_\_  
(signature)

International Toll Service \_\_\_\_\_  
(signature)

ACCOUNT NAME \_\_\_\_\_  
(please print)

Address \_\_\_\_\_  
(please print)

Telephone Number(s) \_\_\_\_\_

Authorized Signature \_\_\_\_\_

Social Security Number  
Or Tax ID Number \_\_\_\_\_

Today's Date \_\_\_\_\_

Your preferred carrier freeze will be in effect at the time we receive the signed authorization. It is not in effect when requested by phone until the form is signed and returned to us at:  
**Endeavor Communications, PO Box 237, Cloverdale, IN 46120.**

# Preferred Carrier Freeze

In today's competitive telecommunications environment, the problem of "slamming" is an increasing issue. This is a process by which the long distance companies chosen by the subscriber are changed without their consent. Following the divestiture of AT&T Corporation in 1984, the Federal Communications Commission (FCC) gave consumers the right to choose any long distance carrier they wanted. It also prohibited phone companies from verifying any changes. This opened the door to deceptive marketing schemes. The result is that many carriers have found ways to move your long distance service to their company.

In order to minimize the expense and inconvenience to our customers caused by "slamming," Endeavor Communications offers our subscribers the additional protection of "freezing" their long distance accounts. Customers may freeze the carrier providing any or all services; however, FCC rules require us to have a separate authorization for each service.

A separate authorization is required for each service for which you request a freeze. The listing on the authorization form refers to the following:

**IntraLATA toll – long distance calls placed to points within your LATA**

**InterLATA toll – long distance calls to places outside this area**

**International toll – toll calls to places outside of the United States, its territories and possessions.**

If you choose to order a preferred carrier freeze, Endeavor Communications will not change the carrier providing service without your direct authorization. This means that before you or anyone else changes your specified carrier, one of the following must occur:

**—You authorize Endeavor Communications in writing to lift the freeze for the particular service.**

**—You orally request Endeavor Communications to lift the freeze from the telephone line for which the change is to be made. This telephone call may be on a three-way conference call with the carrier to which you are changing the service and a representative of Endeavor Communications. We will ask for identifying information during this call.**

These actions are required by the FCC in addition to the FCC's verification procedures for changing a preferred carrier. In some circumstances, a long distance carrier may change your preferred carrier to or from another long distance company which resells the service of that carrier. Endeavor Communications has no way of preventing these changes under the current FCC rules.

There is no charge for establishing a Preferred Carrier Freeze or for lifting the freeze. The charge for changing carriers for any service is **\$5.50**. There is no charge to change to Endeavor Communications Long Distance.

**Please call Endeavor Communications Toll-Free at 1-800-922-6677 or 765-795-4261 with any questions.**